

2010-134 A

**AUTHORIZED UTILITY REPRESENTATIVE FORM FOR TELECOMMUNICATIONS CARRIERS**

TYPE:    ☒ IXC                      ☐ CLEC                      ☐ ILEC                      ☐ Wireless

224685

**CERTIFICATED COMPANY INFORMATION**

Windstream Communications, Inc.		FEIN/SSN
Company Name		501-748-7000
Dba/fka		Telephone #
4001 Rodney Parham		OFFICE OF REGULATORY STAFF
Mailing Address		
Little Rock, AR 72212		
City, State, Zip Code		
4001 Rodney Parham		
Business Location		
Little Rock, AR 72212		Pulaski
City, State, Zip Code		County

**REGISTERED AGENT INFORMATION**

Registered Agent: 75 Beattie Place

Mailing Address: Two Insignia Financial Plaza

City, State, Zip Code: Little Rock, AR 72212

Pursuant to the Commission's rules and regulations, print or type company contact for the following areas:

A.        Stacy Hale        10005 Monroe Rd, Matthews, NC 28105

**General Manager** (Include address if different than above.)

704-845-7021        /        /        stacy.hale@windstream.com

Telephone Number        Facsimile Number        E-mail Address

  

B.        Marlene Johnson        106 N Church Street, Lexington, SC 29072

**Customer Relations /Complaints Representative** (Include address if different than above.)

802-957-2829        /        /        marlene.johnson@windstream.com

Telephone Number        Facsimile Number        E-mail Address

  

C1.        \_\_\_\_\_

**Customer Relations/Complaints Representative for Escalated Complaints** (Include address if different than above.)

\_\_\_\_\_ / \_\_\_\_\_ / \_\_\_\_\_

Telephone Number        Facsimile Number        E-mail Address

  

C2.        \_\_\_\_\_

**Customer Contact (Toll Free Number)**

  

D.        \_\_\_\_\_

**Engineering Operations** (Include address if different than above.)

\_\_\_\_\_ / \_\_\_\_\_ / \_\_\_\_\_

Telephone Number        Facsimile Number        E-mail Address

  

E.        \_\_\_\_\_

**Test and Repair** (Include address if different than above.)

\_\_\_\_\_ / \_\_\_\_\_ / \_\_\_\_\_

Telephone Number        Facsimile Number        E-mail Address

F.

**Emergencies** (During non-office hours)

Telephone Number

Facsimile Number

E-mail Address

**In addition, please provide the following company contact information to assist in proper routing of correspondence and invoices:**

G.

Jayne Eve

**Regulatory Officer** (Include address if different than above.)

704-660-6680

jayne.eve@windstream.com

Telephone Number

Facsimile Number

E-mail Address

H.

**Dual Party Mailings** (Name)

Mailing Address

Telephone Number

Facsimile Number

E-mail Address

I.

Tim Loken

**Interim LEC Fund Mailings** (Name)

4001 Rodney Parham

Little Rock, AR 72212

Mailing Address

501-748-7442

timothy.p.loken@windstream.com

Telephone Number

Facsimile Number

E-mail Address

J.

Amy Dudenhoefer

**Universal Service Fund Mailings** (Name)

4001 Rodney Parham

Little Rock, AR 72212

Mailing Address

501-748-5320

amy.dudenhoefer@windstream.com

Telephone Number

Facsimile Number

E-mail Address

K.

Lezlie Young

**Gross Receipts Mailings** (Name)

4001 Rodney Parham

Little Rock, AR 72212

Mailing Address

501-748-5150

Lezlie.p.young@windstream.com

Telephone Number

Facsimile Number

E-mail Address

L.

**Lifeline Mailings** (Name)

Mailing Address

Telephone Number

Facsimile Number

E-mail Address

Lezlie Young

This form was completed by (print name)

Manager – Regulatory Reporting

Title

*Lezlie Young*

Signature

March 19, 2010

Date

RETURN COMPLETED FORM TO:

Public Service Commission of SC  
Docketing Department  
Post Office Drawer 11649  
Columbia, South Carolina 29211

Office of Regulatory Staff  
Attn: Jeanne Gordon  
1401 Main Street, Suite 900  
Columbia, South Carolina 29201

(Rev. PSC 01/2010)